









The digitized documents provided significant advantages in audit processes.

**Alper Tortoç**Head of Calibration Laboratory & Quality Management



GDMS accelerated the company's global operations with its convenient and easy-to-understand functions.

**Annika Kühnel**Quality Management Assistant

# QDMS, with its user-friendly features, has accelerated the company's global operations. It has also contributed to the international growth of EP Ehrler Prüftechnik Engineering.

# About EP Ehrler Prüftechnik Engineering GmbH

EP Ehrler Prüftechnik Engineering (EP-E) is a leading German company specializing in flow measurement, pressure and temperature control, leakage testing, and precision measurement and control technologies for gases. With over 30 years of experience, it provides high-quality, customized solutions for its clients. The company operates a DAkkS-accredited calibration laboratory and focuses on long-term innovations in collaboration with research institutions.

### **Needs**

EP Ehrler Prüftechnik Engineering GmbH required improvements to strengthen and enhance the efficiency of its quality management systems. In particular, there was a need for better organization in document management to ensure smoother and more traceable processes. A system was needed to regulate and monitor document flows in line with the requirements of certification processes such as ISO 9001 and 17025. Additionally, challenges such as language barriers encountered during globalization and the aim to reach customers in different countries were also among the factors that increased the company's needs.

# **Bimser QDMS Integrated Management System**

The QDMS Integrated Management System solution covers all processes related to optimizing businesses' quality management processes and managing quality documents effectively. QDMS is used to ensure businesses' compliance with quality standards, optimize certification processes, and securely store documents. This system serves as a critical tool for ensuring ISO compliance and executing quality management efficiently.

## Why Bimser QDMS Integrated Management System?

QDMS stood out as a platform capable of addressing the company's needs. By providing the advantage of digitization, particularly in document management and audit processes, it significantly reduced manual workloads. Compared to systems like SharePoint, the modules offered by QDMS provided more integrated and comprehensive solutions. Its contributions to ISO 9001 and 17025 certification processes allowed audit processes to be conducted more quickly and accurately. Moreover, its language support facilitated the establishment of a structure aligned with the company's globalization goals.

### **Results and Gains**

With the implementation of QDMS, the company achieved significant improvements in document management. Digitization accelerated audit processes and minimized errors. The company successfully passed the DAKKS audit and benefited from the advantages provided by QDMS in international accreditation processes. Improvements addressing language barriers encountered during the globalization process were also made manageable thanks to QDMS's flexible structure. All these developments increased the company's operational efficiency and boosted its competitiveness.

