



- Furniture Sector
- Turkey
- 2,000+ Employees
- 30.000 m2
Green Area
- 163.000 m2
Production Facility

GAINS

- Significant efficiency gains were achieved in business processes.
- Operational speed was increased.
- The time spent manually by the personnel was recovered.
- Processes became traceable by all relevant units.



Konfor Furniture has reached **100% utilization rate of all digital processes with eBA Workflow, Document and Document Management System!**

About Konfor

Konfor, was established in 1978 and continues today under the roof of Konfor Group with the contribution of subsidiaries that have grown and strengthened over time. **Konfor Furniture, Konfor Mattress, Çetmen Furniture, Resty Mattress, Resty Mattress, Çizgi and Landor Construction** brands, which are combined under the roof of Konfor Group, adopt the principles of customer satisfaction, innovation and sustainability as the common denominator. In addition to offering modern living standards to its consumers by closely following technological innovations, developing projects that provide added value to the economy is among the priorities of Konfor Group. With an area of 163,000 m², Konfor Group has the largest integrated furniture production facility in Turkey.

Needs

Konfor Furniture was looking for a solution to manage approval flows more efficiently and move manual processes to digital platforms. This solution provided various advantages in business processes:

Management of Approval Flows: Approval processes needed to be managed more efficiently and traceably. It was aimed to prevent delays in manual processes and to enable all units to easily follow the process.

Digitalization of Manual Processes: Manual tracking of internal processes was causing loss of time. It was an important requirement to accelerate these processes and reduce errors by moving them to digital platforms.

Automation of Processes: There was a need for a system that would enable process flows to proceed automatically without the need for human intervention. This aimed to save labor and increase process efficiency.

Traceability and Integration: Processes needed to be traceable by all relevant units and integrated with the ERP system in use.

Time Savings: Recovering the time spent by the staff in manual processes was an important goal.

These digital transformation projects aimed to enable Konfor Furniture to offer its services more effectively.

Bimser eBA Workflow, Document and Document Management System

eBA Workflow, Document and Document Management System solution enables you to establish all the business processes and content relationships you need at the highest level, while helping you digitize your processes, remove unnecessary approval waits and use your resources effectively. It supports your productivity, sustainability, and digital transformation processes in the best way.



Murat Altay
Software Process
Development Manager

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We continue our work with high motivation to double the number of processes we have completed in cooperation with Bimser and move them to the eBA platform.

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Why Bimser eBA Workflow, Document and Document Management System?

This project implemented at **Konfor** Furniture stands out as one of the most concrete examples of the speed and efficiency that digitalization adds to business processes. eBA product automated approval flows by moving manual processes to digital platforms, optimized workflows with RPA projects and minimized the error rate in processes. All these improvements enabled more effective and transparent management of internal processes. The savings in personnel labor and the 100% utilization rate of the processes clearly demonstrated the increase in speed, reliability and efficiency of this solution throughout the company. eBA was the solution that best responded to these needs.

Results And Achievements

The benefits and results obtained as a result of the project were quite significant:100%

Utilization Rate in Processes: All of the digital processes developed have reached 100% utilization rate and are actively used by all employees.

Time Savings: Minimization of manual processes with the digitalization of approval flows has enabled the staff to regain the lost time. Operational speed was increased by reducing the communication traffic of demand-oriented processes.

Personnel Labor Savings: Efficiency was increased by saving the labor force of 3 personnel in the finance and accounting units.

Employee Adoption of Digital Processes: With the correctly designed and effectively executed project, employees have adopted that many processes can be tracked and managed in a digital environment.

These achievements are concrete results that exceed the expected goals of the project.

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At Konfor Furniture, we successfully implemented nearly 30 processes with eBA and increased operational efficiency, saving time and costs while allowing employees to focus on strategic tasks.

bimser | **Bilal Güngör**
Customer Success Manager

