

Kalekim



Chemicals



Türkiye



1.000+

ACHIEVEMENTS

- An easy-to-use and accessible document management infrastructure was established.
- Processes became continuously improvable through interdepartmental collaboration.
- Rapid solutions were delivered to issues encountered thanks to the after-sales support teams.
- Fast and seamless integration with existing systems was achieved.

Compliant, Integrated, and Sustainable Quality Management with QDMS!

About Kalekim

Since its establishment, Kalekim has been a pioneer in the construction chemicals industry. With more than 47 years of experience, the company offers a broad product range including ceramic adhesives, grout fillers, thermal and waterproofing products, decorative plasters and paints, industrial flooring products, as well as lime and additive materials.

Continuing its manufacturing operations in 7 cities across Türkiye – Istanbul, Balıkesir, Yozgat, Isparta, Mersin, Erzurum, and Mardin – Kalekim has a total annual production capacity of 1 million tons. With a market share approaching 50% in Türkiye, Kalekim is the industry leader and delivers its products to consumers and professionals in 80 countries through its strong distribution network.

Requirements

In today's environment, where digital transformation is radically changing the way business is conducted, both Kalekim and the Kale Group, of which it is a part, initiated this process at an early stage within their organizations. Especially following the global health crisis experienced in 2020, the critical importance of digitalization and sustainable process management became even more evident. The management of standards-compliant documentation, the monitoring of corrective and preventive actions, and the centralized and accessible administration of processes, performance management, and related actions have become among Kalekim's priority needs.

QDMS – Integrated Management System

Bringing quality, document, risk, and process management together on a single digital platform, QDMS enables end-to-end monitoring of audit and action processes while centrally managing document version control and approval workflows. In addition, with comprehensive features such as risk analysis, process performance monitoring, and the automatic generation of management review reports, QDMS provides a holistic approach to quality processes.

Why QDMS?

QDMS enabled Kalekim to manage all quality and documentation processes required by the standards it complies with through a single platform in a traceable and sustainable manner. The seamless integration between systems, its user-friendly structure, and the strong after-sales support services provided by Bimser have been among the key factors behind QDMS being preferred for many years.

Results and Benefits

Key benefits achieved:

- Fully standards-compliant quality and document management
- Easily accessible and integrated structure across the organization
- A collaborative culture for process improvement
- Fast support and uninterrupted operations
- A sustainable and measurable quality management system